Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan Privacy Policy Effective Date: 20/11/2019

1. The information collected by Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan,

Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan, collects information from our users at several different points on our website. For purposes of this Privacy Statement, "Personally Identifiable Information" refers to information that can directly identify an individual; for example, such information may include an individual's name, mailing address, phone number or email address etc.

a. Information submitted to Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan website : A user must provide contact information (such as name and mobile number) so that we can stay in touch with our users. This information is also used to fulfill registration requests. To donate online or for other service ordered, a user must provide contact information (such as name and shipping address) and financial information (such as a credit card number and its expiration date, Netbanking). This information is used for billing purposes, with the help of our service provider (the bank which is providing us the payment gateway facilities), and to fill users' orders. If we have trouble processing an order, this contact information is used to get in touch with the user if you do not want to give it to avail services, you may leave the site.

b. Third party advertisement on Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan, Website: Presently, we do not provide any third party advertisement on our website. No third party interference is yet allowed and hence there is no question of collecting any information from third party from our website.

c. Information obtained by Third Parties for Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan, website Presently website is not collecting user information from third party. Only in case of Payment Gateway, the bank (who so ever provides the payment gateway services for online transaction) collects very critical information like Netbanking details, Credit card or debit card number, Expiry date of credit card or debit card, Credit card or debit card holders name, amount deducted from their credit or debit account and any other relevant information which is must for online transaction. These informations are collected by our payment gateway service provider and these information along with your contact information are stored with payment gateway service provider. Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan stores only your contact information and amount you donate or pay for various services.

The critical information like credit or debit card number, its expiry date, card holder's name, bank name are not at all stored with Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan website, infact it is stored with the payment gateway services providers. The payment gateway service provider sends the transaction number to Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan website on completion of payment procedure along with status of transaction (like success, cancel or error).

As Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan, is not at all collecting credit or debit card details there is no question of storing it to the server of Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan and using it for any purpose. These critical information are solely stored with payment gateway service provider. They also never use your card details with any third party except the bank from where they need to deduct sanctioned amount by you.

2. Communications from Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan

From time-to-time our website requests information from users on website for various services in the form of feedback form. Participation in these surveys or contests is completely voluntary and, as such, the user has a choice whether or not to disclose this information. Information requested may include contact information (such as name and shipping address etc), and demographic information (such as zip code, age level etc).

3. How information collected by Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan is used.

- (a) Communicating with Our Users. We use Personally Identifiable Information (such as your name, telephone number or email address, mobile) to communicate with our users when they have questions, concerns or comments about their booking or the services that we provide. If you contact us, we may or may not delete your emails etc.
- (b) Information Shared With Third Parties. We do not share your information with third party except you provide while payment transaction to payment gateway service providers.

(c) Use a credit card processing company to bill users for goods and services. These companies do not use Personally Identifiable Information for any use other than credit card processing; however, we will not be responsible or liable for use of the information required by credit card companies in contravention of their policies, contractual obligations or general good business procedures.

we may provide Personally Identifiable Information to respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims. Further, we believe it is necessary to share Personally Identifiable Information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan terms of use, or as otherwise required by law.

3 Correction/Updation of Personal Information

Users must provide accurate and correct contact information (name, postal address, e-mail address, phone number etc). On providing wrong information if we are unable to process your request, then Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan is not responsible and have no legal rights to provide required services.

4 Use of the Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan, Website by Persons Under Age 18

This website is collecting payment for donation, various services. It is not intended for use by anyone under the age of eighteen (18), and any individual under such age should not provide us with Personally Identifiable Information. We do not knowingly contact, market to, solicit, collect or use Personally Identifiable Information from or about any individual under the age of 18. It is possible that by fraud or deception we may receive information pertaining to children under 18. If we are notified of that we have personal information regarding a person under the age of 18, as soon as we reasonably verify the information, we will either obtain parental consent or otherwise delete the information from the account and/or service. However, the information may remain on a log in our servers. If you want to notify us of our receipt of information by children under 18, please do so on feedback form on website.

5 Linking to Third Party Websites

This website may contains links to other websites. Please be aware that we are not responsible for the privacy practices of such other websites. We encourage our users to be aware when they leave our website and to read the Privacy Statements of each and every website that collects Personally Identifiable Information. This Privacy Statement applies solely to information collected by this website.

6. About Password

Users are required to keep their account code and other useful information confidential and do not share this information with others. Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan not responsible for any such leakage.

7. Changes to Our Privacy Statement

Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan, may change the privacy policy without any prior intimation to anybody and that is applicable to all with immediate effect.

8. Technical Considerations

Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan, take care each about each and every information. but due to any technical reason if you face any problems then same may be brought into the notice of Shree Giriraj Dharan Maheshwari Seva Trust, Govardhan So that proper it can be taken into consideration.

9. Disclaimer

While every care has been taken regarding the content of the website but we shall be obliged if any omission brought into our notice.

For any query you may contact at : Shree Giriraj Dharan Maheshwari Seva Trust

Maheshwari Bhavan, , Govardhan (U.P)